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**Healthwatch Swindon Volunteer Role Description**

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|  |  | **Young Healthwatch Swindon Volunteer** |
| **Purpose of the role:** |  | To help Healthwatch Swindon ensure that it listens, and learns from the voice and experience of young people.  |
| **What you will be doing:**  |  | You will be part of Young Healthwatch Swindon, a young people’s group that will help Healthwatch Swindon by: * Helping to influence our work that aims to make health and social care services better for children and young people.
* Being involved in projects to gather views about children and young people’s experiences of health and social care services.
* Help advise Healthwatch Swindon and other services how they can be more ‘child and young people friendly’
* Acting as a role model for young people’s involvement by helping us talk to and listen to other children and young people
 |
| **Where:** | https://encrypted-tbn3.gstatic.com/images?q=tbn:ANd9GcTD8O3Juc5uIyp8xCGAunT7PtbzPyeklXvvYReP2jYVUO2_L-2mrsjaBeQ | Meetings will be held in a town centre venue. If meetings aren’t for you, you can contribute virtually. |
| **When:** |  | Young Healthwatch Swindon will meet at least once every six weeks. Meetings will be held outside school/college hours eg. Evenings, weekends or school holidays. There will be other opportunities to volunteer in other activities between meetings. |
| **Time Commitment:** |  | Ongoing. Flexible time commitment to be agreed: minimum 2 hours/month |
| **What you need to be able to do:** |  | * Be aged 16-25 and live or study in Swindon.
* Be patient and a good listener
* Able to challenge and disagree without being confrontational
* Be able to work as part of a team with other young people and/or Healthwatch Swindon workers
* Agree to the Healthwatch Swindon Code of Conduct.
* Able to represent the views and experiences of others, not just your own.
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| **Experience and knowledge:** |  | * Experience of having accepted responsibility and seeing things through
* Interested in people
* Personal experience of accessing different health and social care services would be useful
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| **Attitudes and Values:** |  | * Committed to children and young people having a say and being heard.
* Be non-judgemental
* Respect for those from a different background
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| **What’s in it for you?**  | C:\Users\harriet.wright\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Certificate-Vector-Template.png | * Support and training from Healthwatch Swindon will be available to help you with this role.
* We’ll provide you a reference after 30 hours volunteering with us, and certificates for any training you do with us.
* It won’t cost you anything to volunteer, with us – we’ll pay your travel costs, and there will be refreshments/food at most of our meetings!
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