

## Note of a virtual meeting of the Healthwatch Swindon PPG chairs/acting chairs held by Zoom on 4 August 2020

### Present

Harry Dale (Homeground/North Swindon), Norma Thompson (Eldene Surgery), Phil Baker (Westrop), Judith Hawkins (Hermitage), Gill Lee (Ridgeway View/Wroughton), Steve Barnes (Taw Hill), Alan Rothwell (Phoenix), Chris Ockwell (Old Town) and Jo Osorio (Ashington House).

**Apologies** Holly Barrand (Lawn), Maureen Evans (Priory Road), Carol Brownlee (Kingswood), Pat Giles (Hawthorn)

### Action

#### 1 Focus for meeting

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1. Update on GP practices and PPG activity
2. Review of Chairs' survey of GP practices

#### 2 Updates

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- Chris Ockwell explained the resignations and demise of Old Town surgery PPG and his role acting as a temporary link. (It was observed that he was in a similar position to several others).
- Alan Rothwell referred to a recent Zoom meeting with staff from Park Lane surgery with which Phoenix had now joined. Phoenix surgery was undergoing some building/repair work and would be reopening shortly.
- Gill spoke about Ridgeway View PPG which had not met for some time. Gill had been in touch with Lisa at the surgery in the continuing absence of Rachael Muburi who was the PPG link. Gill noted that some members might have no access to the internet.
- Steve, Phil and Judith had met as three Westrop practice chairs and discussed variation in communication from the practices to each chair/PPG and had debated whether one or three PPGs would be desirable. It was suggested, for the time being, that there should be three with one annual meeting together. Phil would contact Carol Brownlee, sole member of Kingswood Surgery PPG to discuss connections now that Kingswood was in the same primary care network and no longer associated with the Wyvern group.
- Harry reported that there had been an issue with text messaging to patients not working from Homeground/North Swindon. He also referred to some confusion between the

surgery and pharmacy about medication for a relative - and the need for family carers to be kept informed.

- We had a brief discussion about flu jabs, the numbers of people to whom they would be offered this year and the need to encourage take-up. It was not clear yet how practices would get sufficient supplies of vaccine given that orders had been placed by PCNs months previously.
- We briefly looked at the result of the chairs' survey of practices. Phil reported that Westrop would shortly be sending a survey to patients on their virtual group about how the practice had coped with Covid-19.
- Steve encouraged people to sign up for the CCG Citizens Panel. See here <https://bswccg.nhs.uk/news-events/news/324-public-invited-to-have-its-say-on-local-health-and-care-as-part-of-new-interactive-citizens-panel>
- It says  
“.....Places on the Our Health Our Future Panel are still available, and anyone wishing to join is encouraged to visit [www.junglegreenmrc.co.uk/panel](http://www.junglegreenmrc.co.uk/panel) for details of how to do so.”

### 3 Next chairs meeting

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The next chairs meeting by Zoom will be arranged for mid to late September

Jo to send invites and reminders

13 August 2020

Jo Osorio  
PPG/PPG forum/PPG chairs